

Achievement in the field of e-governance

2431. SHRI GIREESH KUMAR SANGHI: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) to what extent India has achieved the aim, as cherished by our late Prime Minister, Shri Rajiv Gandhi, in the field of e-governance or paperless governance in our functioning;

(b) what measures have so far been initiated to encourage fast progress in this regard, all over India;

(c) which State is ahead in this aspect as at present; and

(d) in how many years Government expect to meet 100 per cent success in this field?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEELAHMAD): (a) to (d) National Informatics Centre (NIC) is Providing backbone e-governance network and technical support to Central Govt., Ministries and Departments, States, UTs and District Administration in the country for internet, e-mail, file transfer, database development, e-governance application development, hosting and access, Services to all states and Central Government Departments are provided on uniform basis and in order to achieve this NIC has established necessary infrastructure like Statellite based Wide Area Network, Data Centres, Metropolitan network, local area network etc., video conferencing facilities, network gateway, training and network security implementation.

Under the National Common Minimum Programme (NCMP), the Government has approved National e-Governance Plan (NeGP) in May, 2006 which accord high priority to improving the quality of basic governance on a massive scale in the areas of concern to common person. NeGP Comprises of 27 Mission Mode Projects (MMPs) with 8 support components to be implemented at the Central, State and Local Government

levels. List placed as Statement (See below) this activity will be implemented as a centralized initiative with de-centralised implementation with a stress on delivery of citizen Centric services by ensuring efficiency, transparency and reliability at affordable cost to meet the basic needs. The MMPs will be owned and spearheaded by various line Ministries concerned.

NIC has been playing a catalytic role in the promotion of e-governance and IT Application in the Government Sector. A large number of e-governance applications have been developed and made operational in various ministries/departments in Central, States and UTs.

In respect of the MMPs, MCA21 under NeGP has been made operational and considerably improved the speed and certainty in the delivery of MCA services. This is primarily ensured through the mechanism of secure electronic filing (e-filing) and easy on-line payment option for all the services provided by the Department. This has led to a significant step towards an end-to-end paperless delivery of Government services wherein the use of digital signature has been mandated. As a part of business continuity about 5 crores pages of legacy documents of all registered companies were digitized and the data migrated to MCA21 systems.

In addition, e-office, one of the MMPs under NeGP has been identified for significantly improving the operational efficiency of the Central ministries and departments through improvement in the workflow mechanism and associated Office Procedure Manuals. The strategic intent of e-office is a transition to a less paper office within next 5 years. DAR&PG has also taken up initiative to design, development and implementing a solution for less paper office on a pilot basis and the software developed has been tested, validated and deployed. This software is currently undergoing certification and security audit.

As per the-Readiness Assessment report 2004 carried out, states like Karnataka, Tamil Nadu, Andhra Pradesh, Maharashtra and Chandigarh are the leaders followed by Kerala, Gujarat, Goa, Delhi, Punjab and Haryana as aspiring leaders.

Statement

List of Mission Mode Projects to be implemented at the Central, State and local Government level

(A) Mission Mode Projects Central Government Category

Sl. No	Projects	Line Ministry/Department Responsible
1	2	3
1	Income Tax	Ministry of Finance/Central Board of Direct Tax
2	Passport, Visa & Immigration	Ministry of External Affairs/Ministry of Home Affairs
3	MCA21	Ministry of Company Affairs
4	Insurance	Department of Banking
5	National Citizen Database	Ministry of Home Affairs/Registrar General of India (RGI)
6	Central Excise	Department of Revenue/Central Board of Excise & Custom
7	Pensions	Deptt. of Pensions & Pensioners Welfare & Deptt. of Expenditure
8	Banking	Deptt. of Banking
9	E-office	Department of Administrative Reforms & Public Grievances

(B) Mission Mode Projects State Government Category

1	2	3
1	Land Records	Ministry of Rural Development
2	Road Transport	Ministry of Road Transport & Highway
3	Property Registration	Department of Land Resources/Department of Information Technology
4	Agriculture	Department of Agriculture & Cooperation
5	Treasuries	Ministry of Finance
6	Municipalities	Ministry of Urban Development and Poverty Alleviation
7	Gram Panchayats	Ministry of Panchayati Raj
8	Commercial Taxes	Ministry of Finance
9	Police (UTs initially)	Ministry of Home Affairs
10	Employment Exchange	Ministry of Labour & Employment

1	2	3
11	E-District	Deptt. of Information Technology, Ministry of Communications & Information Technology

(C) Mission Mode Projects Integrated Services Category

1	EDI (E-Commerce)	Ministry of Commerce & Industry/Department of Commerce
2	E-Biz	Department of Industrial Policy & Promotion/ Department of Information Technology
3	Common Services Centres	Department of Information Technology
4	India Portal	Department of Information Technology and Department of Administrative Reforms & Public Grievances
5	EG Gateway	Department of Information Technology
6	E-Courts	Department of Justice, Ministry of Home Affairs
7	E-Procurement	Ministry of Commerce & Industry/DGS&D

To sustain the above projects, certain key components have also been identified for implementation and the same is given below. These components cut across and support various projects.

(D) Support Components Category

1	Core Policies	Department of Information Technology
2	Core Infrastructure (SWAN, NICNET, SDCs, etc.)*	Department of Information Technology
3	Support Infrastructure (CSCs, etc.)*	Department of Information Technology
4	Technical Assistance	Department of Information Technology
5	R&D	Department of Information Technology
6	Human Resource Development & Training	Department of Information Technology & Department of Administrative Reforms & Public Grievances
7	Awareness & Assessment	Department of Information Technology & Department of Administrative Reforms & Public Grievances
8	Organisation Structures	Department of Information Technology & Department of Administrative Reforms & Public Grievances

*SWAN: State Wide Area Network, NICNET: National informatics Centre Network, SDC: State Data Centre, CSCs: Common Services Centres.